

Affordable Music-On-Hold,
Background Music
and Overhead Paging
for Single- or Multi-Site
Applications!



The Affordable Music and Message Announcer!

The Interalia iProMOH is a solid state music and message announcer specifically designed for music-on-hold, background music, and overhead paging applications.

Interalia's iProMOH is excellent for businesses that wish to promote products and services to on-hold customers in a general business environment or a call queue in a call centre. It can also be used to turn a public address system into a powerful marketing tool by playing messages and music to entertain and inform shoppers and/or workers. The iProMOH's plug-n-play design and network interface ensures it will easily work with any new or existing telephone system.

The iProMOH is available as a single-site unit with administration done directly at the unit via a network connection to a PC. Or in a multi-site environment, an iProMOH can be administered remotely via the internet from a host system using the optional iCAS administration software. As a single site, or part of a multi-site solution, you have the flexibility to administer the iProMOH yourself or have it managed by a separate third party.

It Plays Music/Messages for On-Hold Callers on Traditional or IP PBXs:

Use the iProMOH to play messages and/or music to on-hold callers, entertaining and educating them about products, ads or frequently asked questions.

It Plays Overhead Announcements:

The iProMOH turns your public address system into a powerful marketing tool by playing messages to introduce products or services, answer questions, or promote sales campaigns and advertising.

It Plays Background Music:

Use the iProMOH to play background or foreground music to entertain shoppers at your business.

Many Advantages For Single Sites:

1. Simple GUI interface for user management.
2. Easily expandable to a multi-site solution.
3. No firewall issues - updates are done at the unit.

Optional Multi-Site Capability:

The iProMOH can easily be part of a multi-site solution by using the optional iCAS administration software. This software enables music and message files on one or more iProMOHs to be updated simultaneously via the internet instead of one at a time using a network connection. With the iCAS software you have the following capabilities:



1. Download new files from a host:

With iCAS, administrators can tell the iProMOH when to download new files from the host, enabling administrators to control exactly when messages get updated into one or more iProMOH units.

2. Update files at pre-scheduled times:

With iCAS, the iProMOH can update its music and message files by calling out over a "firewall friendly" internet connection to a "host" workstation then automatically downloading its new files.

3. Easy multi-site management:

iCAS enables multiple iProMOH units to be updated simultaneously over the LAN/Internet instead of one at a time using a telephone line.

4. Message Time and Date Stamping:

With the iCAS software, you can preload messages into the iProMOH days or weeks in advance then set a time and date stamp so they are scheduled to play at the exact time you want them to.

The iProMOH Has Many Great Features:

- Re-record messages without re-mixing music.
- Ability to mix messages with a music bed.
- Up to three hours of recording time.
- Pre-schedule P.A. announcements.
- Play unique MOH for different queues.
- Smoothly cross-fades music and messages.
- Download music/messages in advance.

interalia.

PTel Inc.
Monterey CA
T:800-647-7640
sales@ptelinc.com

Canada
4110 - 79th Street N.W.
Calgary, Alberta
Canada T3B 5C2
Tel: +1 403 288 2706
Fax: +1 403 288 5935
Email: info@interalia.com

United States
10340 Viking Drive
Suite 135
Eden Prairie, Minnesota
U.S.A. 55344
Tel: +1 952 942 6088
Fax: +1 952 942 6172
Email: info@interalia.com

United Kingdom
Bridge End Road
Grantham, Lincolnshire
England NG31 7TS
Tel: +44 (0) 1476 594207
Fax: +44 (0) 1476 594208
Email: info@interalia.com

www.interalia.com